

Table 1: Study flow table (T₀ T₁ and T₂ summarised)

#	Department				T0 (questionnaire)			T1 (questionnaire)			T2 (questionnaire)		
		Inclusion	Implemen-tation completed	Evaluation completed	delivered	returned	return rates	delivered	returned	return rates	delivered	returned	return rates
1	Neurosurgery	1	1	1	65	44	67,7%	147	83	56,5%	120	64	53%
2	Neurology	1	1	1	117	76	65%	120	72	60%	120	79	66%
3	General Surgery	1	1	1	91	60	65,9%	129	68	52,7%			
4	Pain clinic	1	1	1	5	3	60,0%	149	67	45,0%			
5	Dermatology	1	1	1	172	103	59,9%	27	12	44,4%			
6	Obstetrics and Gynecology	1	1	1	111	71	64,0%	105	28	26,7%			
7	Cardiac and Vascular Surgery	1	1	1	79	62	78,5%	128	65	50,8%			
8	Internal Medicine	1	1	1	88	58	65,9%	140	53	37,9%			
9	Maxillofacial Surgery	1	1	1	190	83	43,7%	33	10	30,3%			
10	Nuclear Medicine	1	1	1	90	59	66%	65	39	60%			
11	Ophtalmology	1	1	1	114	74	65%	181	84	46%			
12	Radio-Oncology	1	1	1	34	24	71%	38	15	39%			
13	Prothetics	1	1	1	91	60	66%	8	3	38%			
14	Dentistry	1	1	1	85	56	66%	13	3	23%			
15	Urology and pediatric urology	1	0	1	89	55	62%	120	73	61%			
16	Cardiology	1	0 ^d	1	170	134	78,8%	202	98	48,5%			
17	Nephrology	1	0 ^d	1	32	21	65,6%	52	21	40,4%			
18	Orthopedics/Traumatology	1	0 ^d	1	100	67	67%	101	19	19%			
19	Orthodontics	1	1	0 ^d	0	0		5	1	20,0%			
20	Hematology	1	1	0 ^c	74	51	68,9%	0	0				
21	Pediatric Cardiosurgery	1	1	0 ^b	0	0		0	0				
22	General Pediatrics	1	1	0 ^a	1	1	100,0%	0	0				
23	Otorhinolaryngology	0 ^b	0	0	168	109	64,9%	0	0				
24	Neuropediatrics	0 ^b	0	0 ^a	0	0		0	0				
25	Radiology	0 ^e	0	0	0	0		0	0				
	total	22	18	18	1966	1271	65%	1763	814	46%	240	143	60%

Reasons for exclusion from final evaluation: a: Only patients < 18 years; b: change of head of department at study start or during the study; c: Full implementation, but late for T1 due to COVID-19; d: Implementation not finalized due to COVID-19; e: only patients of other departments treated; f: Intervention not started due to staff restrictions (control group)

Bold frame: per protocol analysis (PP); **dashed line:** intention to treat analysis (ITT); **dotted line:** eligible departments